

2023

INTEGRATED REPORT



FOR

A BETTER LIFE AND
SUSTAINABLE FUTURE

The logo for ITFOR, featuring a yellow swoosh above the letters "ITFOR" in a blue serif font.



Corporate Mission

IT, for individuals and for society

Information technology (IT) is a force of enrichment for individuals and society alike. As technology rapidly evolves, IT's potential to add value only grows. We envision a world where IT is a source of happiness. The essence of our mission to make it so is encapsulated in our name: ITFOR.

ITFOR Inc., founded in 1972 as CJK Co., Ltd., got its start importing and selling information equipment and systems. As the years progressed, we sharpened our skills and began crafting advanced systems for niche sectors, marking milestones along the way. These include our launches of Japan's inaugural online point-of-sale (POS) system and pioneering auto-call system for debt reminders.

Our trajectory, however, has not been limited to the provision of systems. We have ventured further to cater to our customers' evolving needs with value-added services that propel our growth. Today, we harness our cutting-edge technology and wealth of experience to offer comprehensive services that embrace not just our customers but also the larger community they are a part of.

ITFOR's management philosophy is to bring happiness through the power of empathy. At the heart of our IT systems and business process outsourcing (BPO) services lies a steadfast commitment — an enduring mission to elevate the experiences of all. From regional businesses to the vibrant communities they call home, we dedicate ourselves to making a positive impact.



Contents

| | | | |
|--|----|--|----|
| 1. Introduction | | | |
| Corporate mission | 2 | | |
| Contents | 4 | | |
| Editorial policy | 5 | | |
| 2. Business Overview | | | |
| Business and social contributions | 6 | | |
| Business activities structured to deliver | 8 | | |
| Corporate history | 10 | | |
| 3. Value Creation Process | | | |
| Purpose | 12 | | |
| Overview of business model | 14 | | |
| 4. Special Feature: Dialog with a Customer | 16 | | |
| 5. Highlights | | | |
| Financial data | 20 | | |
| Nonfinancial data | 21 | | |
| 6. Message from the President | 22 | Digital transformation for productivity and added value | 45 |
| 7. Value Creation Strategy | | Human capital valued | 46 |
| Three-year medium-term business plan | 28 | Management foundations strengthened through corporate governance | 48 |
| Financial Systems Division | 30 | Management foundations strengthened through compliance and risk management | 50 |
| Payment Systems Division | 32 | | |
| Retail EC Systems Division | 33 | | |
| CTI Systems Division | 34 | | |
| Communications Systems Division | 35 | 10. Message from an Outside Director | 51 |
| Public Systems Division | 36 | | |
| Technology Development Department | 37 | 11. Financial Information | |
| 8. Message from the CFO | 38 | A Decade of performance | 52 |
| 9. Sustainability Management | | Background to change in segment classification | 54 |
| ITFOR's approach to sustainability | 40 | Analysis of fiscal 2022 performance | 54 |
| ESG initiatives | 42 | 11-year financial summary | 56 |
| Reduced environmental impact | 43 | 12. Corporate Profile | |
| Societal contributions through regional revitalization | 44 | Executive officers | 58 |
| | | Corporate details | 59 |

Editorial policy

This report provides insight into ITFOR Inc.'s ongoing efforts to enhance its corporate value and the sustainability thereof. To ensure clarity for our stakeholders, including shareholders and investors, we have edited this report to interrelate vital financial and nonfinancial information, with an emphasis on key initiatives.

In compiling this report, we have taken guidance from the International Integrated Reporting Council (IIRC)'s International Integrated Reporting Framework and from Japan's Ministry of Economy, Trade and Industry's Guidance for Integrated Corporate Disclosure and Company-Investor Dialogue for Collaborative Value Creation.

A description of the value-creation process is central to this report. By leveraging nonfinancial assets, such as human resources and IT infrastructure for digital transformation (DX), we offer our mainstay regional clients innovative and optimal services. This aligns with our commitment to regional revitalization and elevates our corporate value. The business model for achieving these goals is detailed on pages 12-15.

We hope that this report serves as a tool to enhance your understanding of our company and can act as a dialogue with all of our stakeholders.

■ Reporting period: April 1, 2022, to March 31, 2023
Certain nonfinancial information covers the period until June 30, 2023.

■ Scope of reporting: ITFOR Inc.
Overall financial information herein covers all six companies in the ITFOR Group.

■ Disclaimer
This report has been prepared mainly to share insights into ITFOR Inc.'s efforts to boost its corporate value. It is not a solicitation for the purchase or sale of shares. Any projections or outlooks presented herein are not a guarantee of future performance. The names of companies, services, and products mentioned in this report are trademarks or registered trademarks of their respective owners.

For more detailed information, please refer to our website:
www.itfor.co.jp/en

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